



**Service Skills South Australia** is your strategic facilitator between industry and government for workforce development in the Arts, Sport, Recreation, Retail, Wholesale and Personal Services.

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## SPECIAL NEWS

### Winner! SA Training Awards – Industry Collaboration

Service Skills SA won the SA Training Awards Industry Collaboration award for the Retail Executive Program. We would like to thank all the participants, employers and Registered Training Organisations involved in the Program. Fingers are now crossed that we are shortlisted for the National Training Awards in November.

### Notice of Service Skills SA Annual General Meeting

Service Skills SA invites network contacts to attend our 2011 Annual General Meeting on **Thursday 17<sup>th</sup> November 2011**. The AGM will be held at the SA Aquatic & Leisure Centre Oaklands Park, with a tour of the facilities at 4:00pm and the AGM starting at 5:00pm. You are then invited to stay for food and drinks. Please contact Jemma Rippon [projects@serviceskillssa.com.au](mailto:projects@serviceskillssa.com.au) or 08 8362 6255 if you are interested in attending by close of business, Monday 7<sup>th</sup> November 2011.

### Success for Skillaroos at WorldSkills London!

Australia has been awarded 8 medals and 14 medallions for excellence at the WorldSkills International Competitions in London, placing Australia in the top 10 competing nations. The Service Industries did especially well with Kate Crocker winning Silver Medal for Restaurant Service and Alexis Scott a Bronze for Hairdressing. Click [here](#) to download the Media Release from Service Skills Australia.



### ARTS

#### CUA11 – Launch and Professional Development – New Qualifications in Dance

The stage is set for a new era in accredited training for young people wanting to pursue careers as dancers. From 2012, private dance schools and TAFE colleges will be able to offer nationally endorsed qualifications in dance and tailor their teaching to any style of dance – from hip hop to classical ballet and anything in between.

Innovation and Business Skills Australia (IBSA) developed the new qualifications in consultation with industry and dance teaching institutions around the country. The qualifications cover dance teaching and management as well as dance performance, and are part of the Live Performance Training Package. The national dance qualifications will be launched **on 11<sup>th</sup> November 2011** in Sydney at the Brent Street performing arts studios.

Coinciding with the launch are free industry information sessions for people from the dance industry who would like to know how the introduction of national dance qualifications affects them and how they can benefit from the initiative. IBSA will also be running professional development workshops for dance teaching institutions and studios interested in making the transition from State accredited courses to the new national qualifications.

- **Industry Information Sessions** have been scheduled for 9.00am-12.00pm
- **RTO Professional Development Workshops** have been scheduled for 1.00pm-5.00pm.

Location	Date
Sydney	Thursday 10th November 2011
Melbourne	Monday 14th November 2011
Brisbane	Monday 21st November 2011
<b>Adelaide</b>	<b>Thursday 1st December 2011</b>
Perth	Friday 2nd December 2011

For more information, contact: Linda Arnold, Tel. 03 9815 7000 or Email: [linda@ibsa.org.au](mailto:linda@ibsa.org.au) or visit IBSA's website [www.ibsa.org.au](http://www.ibsa.org.au)

#### Free User Guide to the CUA11 Live Performance Training Package

Innovation and Business Skills Australia (IBSA) has developed a free guide, which will be of interest to RTOs who currently offer accredited courses in dance, and to people from the dance industry who would like to know how the introduction of national dance qualifications affects them and how they can benefit from this initiative. [Click here](#) to download the CUA11 User Guide

#### Escan 2012 Consultations Completed

Innovation Business Skills Australia (IBSA) warmly thanks the participants who attended the recent national Escan industry consultation or who complete related surveys. Industry intelligence gathered at the consultations in Melbourne, Brisbane, Sydney, Darwin, Perth, Adelaide and via webinar on workforce development and skills needs will be incorporated into IBSA's Environment Scan (Escan) 2012; the Escan will be available in March 2012. Identifying occupations in demand is also an integral part of the annual Escan process and this is reported to government and industry stakeholders.



### ARTS Continued...

#### ICP10 Printing and Graphic Arts Training Package

Innovation Business Skills Australia (IBSA) has commissioned Skilled Blend to undertake a scoping review of the Cartons and Corrugating and Sacks and Bags qualifications and relevant units of competency in the ICP10 Printing and Graphic Arts Training Package.

A Discussion Paper has been prepared to support this process and you are invited to provide feedback or comment on the issues raised in this paper. This should be provided by responding to Richard McInnes: [richard@bsisb.com.au](mailto:richard@bsisb.com.au), by no later than **COB 28 October 2011**. [Click here](#) to download the Discussion Paper.

National consultation will also take place throughout October and November. If you would like to be involved in the consultation or have any questions about this project, please contact Richard McInnes: [richard@bsisb.com.au](mailto:richard@bsisb.com.au), or Ali Wilson: [ali@ibsa.org.au](mailto:ali@ibsa.org.au), by no later than **COB 28 October 2011**. More information can also be found via the IBSA website [here](#)

#### Live Music worth \$1.2 Billion to the Australian Economy

The first ever national study of the value of live music has found that in 2009/10 the Australian live music industry injected \$1.21 billion into the national economy, with total profits and wages of \$652 million and supporting almost 15,000 full-time jobs. The outcomes of this study were released in a report by Ernst & Young called, "The economic contribution of the venue-based live music industry in Australia". The study was commissioned by APRA / AMCOS in conjunction with the Australia Council for the Arts, Arts Victoria, Arts NSW and Live Performance Australia. [Click here](#) to view or download the research paper and other interesting report publications via the APRA / AMCOS website.

#### Adelaide Festival Centre and Carclew Youth Arts presents How Does Your Arts Career Grow?

Young? Passionate? Arts and festival enthusiast? Professional artist wanting to make it a career? Or perhaps you're just wondering, what's next?

*How Does Your Arts Career Grow?* will answer all your questions about establishing and developing your career as a professional artist or arts administrator. *How Does Your Arts Career Grow?* is a panel discussion and networking opportunity presented by Adelaide Festival Centre and Carclew Youth Arts at *Space Theatre* on *Monday 31 October* at 6.30pm, FREE.

This is an exclusive opportunity to take part in a panel discussion with some of Adelaide's most progressive and proactive arts professionals where you can contribute and share your thoughts on what it takes to start, grow and sustain a career in the modern day arts industry.

Whether your passion lies with performing, producing, publicity, marketing or even law, bring along your fresh ideas and tough questions for an evening of thorough discussion and forward thinking. For more information and to register to attend please visit the following [link](#)



### RETAIL, WHOLESALE & PHARMACY

#### Launch of Retail Indigenous Employment Program

The SA Retail Indigenous Employment Program 'Tita Yangadlitya' was officially launched on Wednesday 28<sup>th</sup> September 2011 at the Adelaide Convention Centre by the Minister Assisting the Minister for Employment, Training and Further Education, Tom Kenyon. The media release can be viewed [here](#).

Service Skills SA would like to thank all the participants of the Indigenous Employment Program and their partners for attending the event. A special thanks also goes to Westfield for being the Indigenous Support Sponsor for the event and other organisations MEEA, DFEEST and DEEWR for their support.

#### Retail Executive Industry Forum & Graduation

Service Skills SA wishes to thank the 380 attendees of the Retail Executive 3<sup>rd</sup> Industry Forum & Graduation held at the Adelaide Convention Centre on the 28<sup>th</sup> September 2011.

It was a fantastic event with over 40 Retail Executive Graduates crossing the stage to receive their parchments and inspirational presentations by the guest speakers Margy Osmond, CEO of the Australian National Retailers Association, Peter Irvine, Co-Founder and Director of Gloria Jean's Coffee International and Richard Hinson, Executive Manager – Merchandise/Marketing of IGA-Distribution.

Our expert MC Martin Haese of Rundle Mall Management again made sure proceeding ran effortlessly while also entertaining the audience.

We appreciate the support of the following sponsors:

Event Partner



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Retail Executive Partners



#### Retail Executive Website – [www.retailexecutive.com.au](http://www.retailexecutive.com.au)

Whether you are a student, employee, employer, parent or teacher the Retail Executive website has been designed to help you discover just how exciting and vibrant a career in retail can be! Visit the website to view and download the SA Retail Careers Atlas 2010 and related sector leaflets, retail career pathway maps and other valuable professional development resources. Should you like to be associated with or feature on this website please contact Penny Curtis 08 8362 6255 or [penny@serviceskillssa.com.au](mailto:penny@serviceskillssa.com.au)



### HAIR, BEAUTY, FLORISTRY & FUNERAL SERVICES

#### Consultation of nominal duration of the Hairdressing Apprenticeship

The Training and Skills Commission and Traineeship and Apprenticeship Services are holding an open consultation to discuss the possibility of reducing the nominal duration of the hairdressing apprenticeship in South Australia. All hairdressing practitioners (employers, employees and trainers) are welcome to attend this consultation on **Monday 17<sup>th</sup> October 2011** at Service Skills SA (5-9 Rundle Street, Kent Town) from 3:00pm – 5:00pm.

Hair & Beauty SA, the Shop, Distributive & Allied Employees Association (SDA) and Service Skills SA will be engaged in facilitating the consultation.

#### SIH11 Hairdressing Training Package Information Session

Service Skills SA would like to invite you to attend an information session designed for those who intend to deliver the SIH11 Hairdressing Training Package.

Facilitated by Lina Robertson of Service Skills Australia this session will take place on **Thursday 3rd of November 2011** from **12:30pm – 4pm** at the **Service Skills SA offices** (5-9 Rundle Street Kent Town). Please join us for lunch prior to the session official start at 1pm. For more information and to download the booking form please visit the following [link](#). RSVP by Monday 31<sup>st</sup> October 2011 to Penny Curtis 08 8362 6255 or [penny@serviceskillssa.com.au](mailto:penny@serviceskillssa.com.au)

### SPORT & RECREATION

#### Girls Day Out – Recreation SA fundraiser for Cancer Council – 30<sup>th</sup> October 2011

Register for the **Recreation SA, Girls Day Out** canoe paddle on **Sunday October 30th**. It is okay if you are a beginner, the day is about **fun** and **recreation** with funds raised going to Cancer Council SA as a part of their Girls Night In program. Cancer Council helps the approximately 15,700 women who are diagnosed with breast and gynaecological cancers each year. The paddle is for female participants only and all paddlers must wear pink. Registration is \$20 (with a minimum of \$20 donations). Register online at [www.recreationsa.org](http://www.recreationsa.org)

#### The KPMG Celebration of South Australian Sport - BOOK NOW!

Sport SA in partnership with The Advertiser and Channel Seven invite all sport enthusiasts to join us at the Adelaide Entertainment Centre on November 18th this year.

This event, "The Celebration of South Australian Sport" will honour the State's most outstanding sportspeople for 2011 as well as showcasing our all-time sporting heroes from the history books as they are inducted into The KPMG South Australian Sport Hall of Fame. This year's event will again be held in the Adelaide Entertainment Centre's Main Arena. Tables of ten are expected to sell quickly with the night being a perfect opportunity for teams from the past toasting past glories.

This is a night not to be missed - book early. Booking forms can be downloaded via the Sport SA website [www.sportsa.org.au](http://www.sportsa.org.au) or if you have any queries please contact Sport SA on 8353 7755 or email [awards@sportsa.org.au](mailto:awards@sportsa.org.au)



### GOVERNMENT INFORMATION

#### Workshop: Skills for All Briefing Session: Training Guarantee for SACE Students

These briefing sessions are intended to assist training providers to better understand the Training Guarantee for SACE Students (TGSS) scheme, which is a component of the Skills for All training subsidy.

The session is provided by DFEEST and will discuss:

- the intended outcomes of TGSS—substantial VET pathways
- which qualifications will be available under TGSS
- which students are (and are not) targeted by TGSS—eligibility criteria
- the role of the school
- the role of the Skills for All training provider
- the Education and Training Plan
- work placement

The sessions will build on rather than repeat the information covered in previous Skills for All briefing sessions, such as applying to become a Skills for All training provider. [Register your attendance](#) at one of the three briefing sessions being held on Thursday 3<sup>rd</sup> November 2011, at the Education Development Centre, Milner Street Hindmarsh.

These sessions are designed for training providers only (school staff are requested to direct any inquiries to their appropriate Schooling Sector Delegate). **TAFE SA staff do not need to participate and are encouraged to direct any queries to the TAFE SA Youth Pathways and Partnerships Unit.**

#### Workforce Wizard September Update

Data sources which the Workforce Wizard 2 relies on for providing you with the most up-to-date information have been updated. This update also includes some minor bug fixes. To ensure your version of the Workforce Wizard 2 remains current, please download the latest version [here](#). Your Version of the Wizard will be refreshed with the new data package.