

Support for auto workers

Information Guide: Introduction to a Pharmacy Career



What is the Introduction to a Pharmacy Career course?

The **Introduction to a Pharmacy Career** is a Jobs First Employment Program aimed to provide ex-automotive workers the opportunity to transition to a career within Pharmacy. The program will offer you with the skills and knowledge required to provide preliminary advice to customers and to work as part of a pharmacy team. On completion you should have an understanding of the requirements and boundaries of the pharmacy assistant job role and identify when to refer to a senior staff member or pharmacist. This course has been structured to provide you with this knowledge, as well as a range of retail operational tasks and customer service skills.

Typical functions within the community pharmacy industry for those who complete this training include:

- Responding to and advising customers on general retail products
- Referring customers to more senior pharmacy assistants or a pharmacist
- Operating within the legislative framework, regulation and protocols that apply to community pharmacy
- Operating a point of sale area
- Maintaining stock levels and displays
- Organising and maintaining work areas

Upon successful completion of all assessment and work experience components, you will be issued with a Nationally Recognised Statement of Attainment in SIR20116 Certificate II in Community Pharmacy for six (6) units of competency.

Units of study with assessment:

SIRCIND001	Work effectively in a community pharmacy
SIRCCCS001	Interact with pharmacy customers
SIRXSLS002	Follow point-of-sale procedures
SIRXIND002	Organise and maintain the store environment
SIRRINV001	Receive and handle retail stock
SIRXSLS001	Sell to the retail customer

How much does Introduction to Pharmacy cost?

The course is free if you are registered with the Automotive Workers in Transition Program (AWITP) or have previously worked at GM Holden. This course is also available for free to family members of ex-GM Holden and automotive supply chain workers.

Is there an entry requirement?

You do not need to have prior pharmacy knowledge or prerequisite training, but you need to undertake a minimum amount of work placement experience to enable completion. Jobs First Employment Project eligibility and subsidy criteria apply.

How long will the course take me to complete?

Day courses run for five (5) weeks plus one (1) week dedicated to work experience. All assessment tasks and work experience components are expected to be completed in this timeframe.

What is the mode of study?

In-Centre Training

Face-to-face training takes place at our training room. The classes are planned for individual learning activities and learners will receive comprehensive and expert guidance from our Guild trainer/assessors.

Course Dates

Monday 29th of January – Friday 16th of March 2018

Course Structure

Day Course – 5 weeks

Contact Hours: Monday – Friday 9.30am – 3.00pm

Week 1 – 5 Classroom based training

Week 6 – Work experience

Week 7 – Final Assessments & Graduation

Next Steps?

An information and enrolment session is being held on

Wednesday 13th December 2017 at 9:30am

The Pharmacy Guild of Australia, South Australia Branch - Unit 12 / 202 Glen Osmond Road, Fullarton SA 5063

Bookings are essential.

To book your spot please contact Graham Oades, Service Skills SA via graham@serviceskillssa.com.au or phone: 08 8362 6255.